

To  
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From  
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**About my rusting vito** ☺

Hi From Denmark

I have big problems with my Mercedes Vito 112 I bayed that the 01/04-2000 for 44.000,- EURO in Sønderborg Brdr. Platz in Denmark I really hope that you can help me.

About 2 years ago I was trying to get help from my local dealer where I have bought the car they did send the "case" to the Danish import firm Daimler Benz in DK they found out that they will give me about 50 % on the left side wing and 30 % on the hatchback but I think that was really unfair, they told me that it is so and the reason for it was the age of the car at that time about 4 years and the Km that the car did drive. At that time about 60.000 Km. But the car did start rusting a year after I got it so I can't understand that. Some month later I was contacting them again to let them open my case again but with the same result. I find it totally unbelievable that a car that I paid about 44.000 EURO for here in DK is of a quality that bad as it is and can't understand why I don't get help. It is my 3 Mercedes before I had a (124) 200 and a 300 Turbo and then my first brand new car a Mercedes Vito 112. Right now all that is out of metal on that car is rusting please see pictures.

Anyway as I could not get any help I made a home page called [www.pisbil.dk](http://www.pisbil.dk) translated to German it is the same as scheis auto or something like that on that site I have pictures of my car and comments, I have talked to a lot of people and got a lot of comments about there Mercedes also. The Banner on my car on the left and right side and on the back is also giving me a lot of attention when I drive around as I do for my living. So about a week ago I was going to the Danish TÜF and they told me that the car is that bad underneath that it will be really critical next next time I must go to the TÜF. So now I only can do one more thing and that is going to the press (newspapers, TV ,Radio) and park my car in the near of the local Mercedes dealer that is Padborg infect they are making some spots in the radio right now about cheep leasing of vito's so parking there with my vito would be fun :) people can then really see how poor the quality of That Mercedes Vito is. And how "good" the service is on a Mercedes. But before I do that as that last thing I can do, I hope that you in German will help me looking at my case as I hope for a better understanding.

Regards

John Hansen