

DAIMLERCHRYSLER

DaimlerChrysler AG · 70546 Stuttgart

Mr. John Hansen
JH Gulvafslibning
Brinken 16
6300 GRÅSTEN
DENMARK

Telefon / Phone
+49 (0)7 11 17-

9 74 18

Telefax / Fax
+49 (0)7 11 17-

9 83 05

Hauspost-Code
Internal Code

0806

Ihre Zeichen, Ihre Nachricht vom
Your reference

Unser Zeichen, unsere Nachricht vom
Our reference

Name

Datum / Date

GSP/CAC-O

Rudi Wolff

30.08.2006

Your Mercedes-Benz Vito 112 KA
Vehicle Ident.-No. VSA 638 094 13 288557 8

Dear Mr. Hansen,

Thank you very much for your letter dated 28th of August 2006.

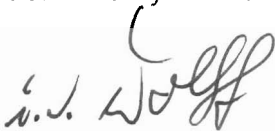
We regret to learn that irregularities have occurred on your Mercedes-Benz Vito and that you are not satisfied with the handling of your concerns by your local Mercedes-Benz dealership and our Danish affiliate. As manufacturer we take this sort of information very seriously and are also grateful to you for drawing this to our attention.

However our subsidiary company DaimlerChrysler Danmark AS is solely competent for clarifying questions in connection with the sales and service of our products in Denmark. We have therefore passed your letter to them with the request to look into the matter on the spot and to contact you as soon as possible.

You may rest assured that our affiliate – DaimlerChrysler Danmark AS – investigates each incident with due diligence together with its partner operations.

We hope you will understand that it is impossible for us to comment on your letter direct from here and should be grateful if you would await further reply from DaimlerChrysler Danmark AS.

Yours sincerely
DaimlerChrysler AG



Wolff



Kloppmann